



NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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Statement on Telemarketing Complaints Received by the FCC

FCC Consumer & Governmental Affairs Bureau Chief K. Dane Snowden issued the following statement today:

“From 4:00 p.m. yesterday until 4:00 p.m. today we received approximately 1,400 (telephonic and e-mail) inquiries from consumers who want to know how to sign up for the Do-Not-Call registry. Our response has been that pending resolution of the court challenges, the FTC has suspended registrations to the list, and the FCC is not able at this time to add people to the list.

“Approximately 640 complaints were received during the same period. Most of the complaints were submitted by consumers who previously signed up for the do-not-call registry but have received one or more calls since Oct. 1 from telemarketers. A small number of the complaints are against telecommunications carriers. However, the majority involve non-carrier entities.

“To the extent legally permissible, the FCC will continue to vigorously enforce our rules on behalf of the American consumer.”

Cumulative Totals **(From October 1 through today)**

Inquiries: 4,100

Complaints: 1,315

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For information on this and other topics of interest to consumers, visit our Web site at www.fcc.gov/cgb

To receive information on this and other FCC consumer topics through the Commission’s electronic subscriber service, click on www.fcc.gov/cgb/emailservice.html.